

HELLO CONTRACT APP PRIVACY POLICY

READ THIS POLICY CAREFULLY BEFORE BROWSING THIS APPLICATION OR USING ANY OF OUR SERVICES. YOUR CONTINUED USE OF THIS APPLICATION AND OUR SERVICES INDICATES THAT YOU HAVE BOTH READ AND AGREE TO THE TERMS OF THIS PRIVACY POLICY. YOU CANNOT USE THIS APPLICATION OR OUR SERVICES IF YOU DO NOT ACCEPT THIS POLICY. ALL SECTIONS OF THIS POLICY ARE APPLICABLE TO USERS UNLESS THE SECTION EXPRESSLY STATES OTHERWISE.

Clause 1 Privacy Policy

█ [REDACTED]

1.2 In adopting this Privacy Policy, we wish to balance our legitimate business interests and your reasonable expectation of privacy. Accordingly, we will take all reasonable steps to prevent unauthorised access to, or disclosure of your Personal Information. However, it is impossible to guarantee that your Personal Information shall be 100% secure.

1.3 In utilising our application, using our services or otherwise, users may be asked to provide the following information (Personal Information):

- █ [REDACTED]
- █ [REDACTED]
- █ [REDACTED]
- █ [REDACTED]

1.4 We will attempt to limit the types of Personal Information we process to only that to which you consent to (for example, in the context of online registration, newsletters, message boards, surveys, polls, professional announcements, SMS, lead generation, MMS and other mobile services), but, to the extent necessary, your agreement to these this Privacy Policy constitutes your consent as contemplated in section 69 of the Act. Where necessary, we will seek to obtain your specific consent in future instances should we deem same required by law and where your consent herein might not be lawfully sufficient.

1.5 We will not collect, use or disclose sensitive information (such as information about racial or ethnic origins or political or religious beliefs, where relevant) except with your specific consent or in the circumstances permitted by law.

█ [Redacted]

█ [Redacted]

1.6.2 Informing you of changes made to our website

1.6.3 The provision of marketing related services to you by us

█ [Redacted]

█ [Redacted]

1.6.6 For security, administrative and legal purposes

█ [Redacted]

█ [Redacted]

1.9 We store your Personal Information directly, or alternatively, store your Personal Information on, and transfer your Personal Information to, a central database.

1.10 Your information will not be stored for longer than is necessary for the purposes described in this Privacy Policy or as required by applicable legislation.

1.11 The Personal Information we collect from users shall only be accessed by our employees, representatives and consultants on a need-to-know basis, and subject to reasonable confidentiality obligations binding such persons.

█ [Redacted]

█ [Redacted]

Clause 2 Log Files

█ [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] broad demographic information. This information is aggregated and anonymous data and does not identify you specifically. However, you acknowledge that this data may be able to be used to identify you if it is aggregated with other Personal Information that you supply to us. This information is not shared with third parties and is used only within the company on a need-to-know basis. Any individually identifiable information related to this data will never be used in any way different to that stated above, without your explicit permission.

Clause 3 Disclosure of Personal Information

3.1 We may disclose your Personal Information to the following persons for the purposes of our rendering our services to you, and for those reasons recorded in clause 1.6 above:

- █ [REDACTED]
- █ [REDACTED]
- █ [REDACTED]
[REDACTED]
[REDACTED]

Clause 4 Cookies

4.1 We use cookies. A cookie is a small piece of information stored on your computer or smart phone by the application. The two types of cookies used on the application are described below:

- █ [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
- █ [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Clause 5 Links from the application

5.1 The services available through the application, may contain links to other third party websites or other applications, including (without limitation) social media platforms, payment gateways, appointment scheduling and/or live chat platforms ("Third Party Websites"). If you select a link to any Third Party Website, you may be subject to such Third Party Website's terms and conditions and/or other policies, which are not under our control, nor are we responsible therefore.

█ [REDACTED]

5.3 We do not monitor or review the content of any Third Party Website. Opinions expressed or material appearing on such websites are not necessarily shared or endorsed by us and we should not be regarded as the publisher of such opinions or material. Please be aware that we are not responsible for the privacy practices, or content, of other websites, either.

█ [REDACTED]

Clause 6 Application Of The Electronic Communications And Transactions Act 25 Of 2002 ("Ect Act")

6.1 Data Messages (as defined in the ECT Act) will be deemed to have been received by us if and when we respond to the Data Messages.

6.2 Data Messages sent by us to a user will be deemed to have been received by such user in terms of the provisions specified in section 23(b) of the ECT Act.

6.3 Users acknowledge that electronic signatures, encryption and/or authentication are not required for valid electronic communications between us and users.

6.4 Information to be provided in terms of section 43(1) of the ECT Act:

█ [REDACTED]

6.4.2 This application is owned and operated by Hello Contract (Pty) Ltd.

█ [REDACTED]

█ [REDACTED]

█ [REDACTED]

Clause 7 Lodging of Complaints

7.1 We only process your Personal Information in compliance with this Privacy Policy and in accordance with the relevant data protection laws. If, however you wish to raise a complaint regarding the processing of your Personal Information or are unsatisfied with how we have handled your Personal Information, you have the right to lodge a complaint with the Information Regulator:

7.1.1 Telephone: +27 (0) 10 023 5207; or

7.1.2 Email: infoereg@justice.gov.za.