

# Hello Contract Delivery Policy

**Clause 1 Introduction**

1.1 This Delivery Policy ("Delivery Policy") is only valid for products purchased from Hello Contract.

█ [Redacted]

1.3 This Delivery Policy forms part of the agreement between Hello Contract and its customers. This Delivery Policy should be read together with the website Terms and Conditions (if applicable).

**Clause 2 Delivery Procedure**

2.1 Once an order has been received and confirmed, no changes to the specified address and/or delivery option will be accepted, unless specifically acknowledged as being accepted by us.

█ [Redacted]

█ [Redacted]

█ [Redacted]

2.5 If no one is present at the address when the delivery is attempted, the products will be retained and a new arrangement, at an additional cost, may be made to deliver the order.

2.6 The person receiving the order is required to sign a delivery note as proof that the order has been delivered.

█ [Redacted]

2.8 Once the person has signed and agreed that the order is correct, undamaged and in good condition, the customer will not have a claim for any incomplete/missing orders.

**Clause 3 Delivery Areas**

█ [REDACTED]

█ [REDACTED] provide their physical address for delivery and contact details before completing their purchase. Products will be delivered to the physical address specified by the customer.

**Clause 4 Delivery Fees**

█ [REDACTED]  
[REDACTED]

4.2 Orders worth more than R500 qualify for free shipping.

**Clause 5 Delivery Methods**

5.1 Orders will be delivered [REDACTED]

**Clause 6 Delivery Time Frame**

6.1 Without considering or being affected by external factors, local orders within [REDACTED]  
[REDACTED]

**Clause 7 Disclaimer**

7.1 [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

7.2 We will not be liable if delivery does not occur within the time frame mentioned in this Delivery Policy and cannot be liable for any loss occasioned by the delay in delivery.