

HELLO CONTRACT RETURNS AND EXCHANGE POLICY

1. Circumstances in which Returns and/or Exchanges are allowed

1.1. We permit returns and/or exchanges in the following instances:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

2. When a Return and/or Exchange needs to be initiated

[REDACTED]
[REDACTED]

3. The choices you have upon Returning the Product

3.1. When a product is returned to us you can:

[REDACTED]
[REDACTED]
[REDACTED]

4. How a Return and/or Exchange is initiated

4.1. All returns and/or exchanges shall be initiated by [REDACTED]
[REDACTED]

4.1.1. the reason for the return.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

4.1.4. if you would like the product to be collected, the address from where the product needs to be collected from.

5. Condition of the Product Returned

5.1. In returning the product to us, the following shall apply. The product needs to be:

[REDACTED]
[REDACTED]
[REDACTED]

6. Manner of Return

6.1. Depending on your preference we may either collect the product from you, or [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

7. What will happen once a Product is returned

7.1. Once returned, [REDACTED] your account with us will be credited or refunded or replaced, as per your preference.

8. Product Inspection

8.1. Once returned, and prior to accepting such return, we will be permitted to inspect the product.
[REDACTED]
[REDACTED]